SERVICE BULLETIN
SUMMARY

AIRBUS
CUSTOMER SERVICES DIRECTORATE
1 Rond Point Maurice Bellonte
31707 BLAGNAC CEDEX
FRANCE
Tel : (33) 5 61 93 33 33
Telex : AIRBU 530526F
Fax : (33) 5 61 93 42 51

This summary is for information only and is not approved for modification of the aircraft.

ATA SYSTEM: 25

TITLE: EQUIPMENT/FURNISHINGS - BUFFET AND GALLEY - MODIFY GALLEY FOR VKG VERSIONS

****CONF ALL**

MODIFICATIONS

MODIFICATION CLASSIFICATION					
MAJOR	None				
MINOR	157976K18266				

NOTE: As per EASA IR 21, a minor change is one that has no appreciable effect on the mass, balance, structural strength, reliability, operational characteristics affecting the airworthiness of the product. All other changes are major changes.

REASON/DESCRIPTION/OPERATIONAL CONSEQUENCES

Following some in service feedback concerning galley G1 and G5, improvements have been required.

The Trolley Slide Extractor cannot move back properly due to bended Slide Extractor housing.

The trolley Bumpers are not robust enough which leads to damage.

It is difficult to remove the Oven due to additional necessary removal of the Divider Wall below the Oven.

The box stopper plates are bending as they are not robust enough.

The T-dividers for the Trolleys can break because they are not robust enough.

This Service bulletin is issued in order to inform the operators about the issue of:

- DRIESSEN AEROSPACE Service Bulletin No. 601852-25-004601-001
- DRIESSEN AEROSPACE Service Bulletin No. 601852-25-005401-001
- DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005101-002
- DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005801-002

which details the improvements for Galley G1 and G5.

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SERVICE BULLETIN
SUMMARY

This service Bulletin provides technical solutions to improve the operation of Galleys G1 and G5 which will reduce the risk of damage to these Galleys.

GENERAL EVALUATION

EVALUATION TABLE			
COMPLIANCE	RECOMMENDED (1)	CANCELS INSPECTION SB	NO
POTENTIAL AD	NO	A/C OPERATION AFFECTED	NO
RELIABILITY AFFECTED	NO	PAX COMFORT AFFECTED	NO
COST SAVING	NO	ETOPS AFFECTED	NO
STRUCTURAL LIFE EXTN	NO	VENDOR SB INVOLVED	YES

NOTE (1): Service Bulletin recommended to be accomplished to prevent significant operational disruptions.

MATERIAL PRICE INFORMATION

****CONF 001**

No Material

****CONF 002**

No Material

EFFECTIVITY

****CONF ALL**

This Service Bulletin is applicable to this (these) operator(s) :

CFG TCX VKG

CONCURRENT REQUIREMENTS

None

REFERENCES / REPERCUSSIONS

TFU	None
OEB	None
AOT	None
SIL	None
ISI	None
LINE MAINTENANCE AFFECTED	No
LIFE LIMIT	None
OTHER	None

NATURE OF THE WORK

AIRCRAFT	NO
EQUIPMENT	YES

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HARD	NO
SOFT	NO
OBRM	NO

MANPOWER

****CONF 001**

Task 251BCB-831-848-001: Modification	
TOTAL MANHOURS	1.00
ELAPSED TIME (HOURS)	1.00
Additional manhours related to Vendor SB; refer to:	
Modify the Galley G1 and Galley G5	DRIESSEN AEROSPACE Service Bulletin No. 601852-25-004601-001 DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005101-002

****CONF 002**

Task 251BCB-831-848-001: Modification	
TOTAL MANHOURS	1.00
ELAPSED TIME (HOURS)	1.00
Additional manhours related to Vendor SB; refer to:	
Modify the Galley G1 and Galley G5	DRIESSEN AEROSPACE Service Bulletin No. 601852-25-005401-001 DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005801-002

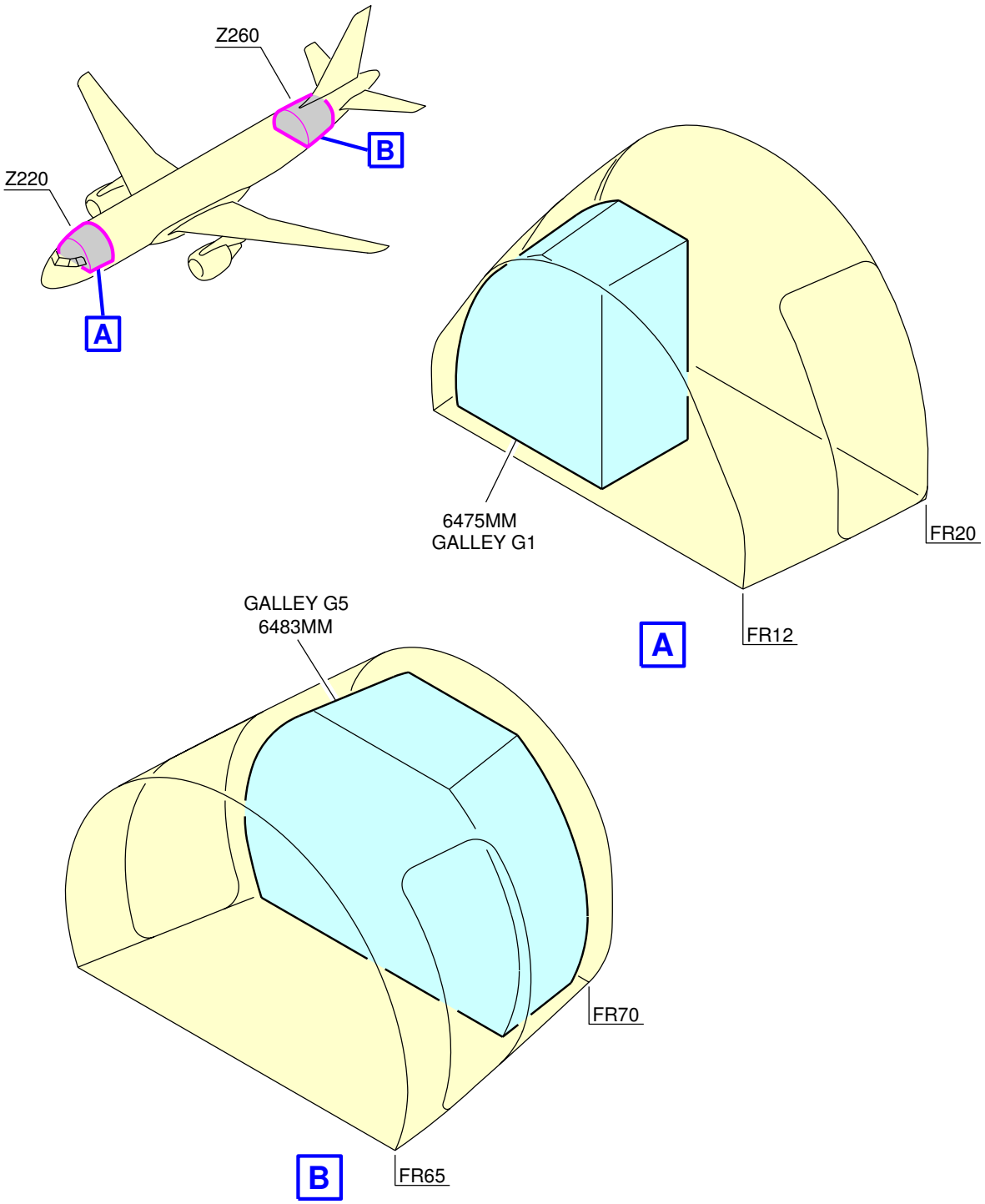
APPENDICES

****CONF ALL**

None

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**CONF ALL



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Figure A-GSAAA - Sheet 01

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CUSTOMER SERVICES DIRECTORATE
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31707 BLAGNAC CEDEX
FRANCE
Tel : (33) 5 61 93 33 33
Telex : AIRBU 530526F
Fax : (33) 5 61 93 42 51

ATA SYSTEM: 25

TITLE: EQUIPMENT/FURNISHINGS - BUFFET AND GALLEY - MODIFY GALLEY FOR VKG VERSIONS

MODIFICATION No.: 157976K18266

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1. PLANNING INFORMATION

****CONF ALL**

A. EFFECTIVITY

NOTE: This modification is applicable by Service Bulletin only.

(1) Models

321-211

(2) Effectivity by MSN

5603 5872 5969 6038 6053 6056 6114 6122 6314 6342 6351 6376 6389 6438 6459 6468 6515 6526 6548 6590 6615

(3) Effectivity by Operator

The Operator/MSN relationship is provided for information only and is correct at the time of issue in accordance with the information available to AIRBUS. Any future changes resulting from transfer of an aircraft from one operator to another will not be reflected in this list unless the Service Bulletin is revised for another reason.

OPERATOR	MSN
CFG	5969 6053 6376 6459 6590 6615
TCX	5603 5872 6038 6056 6114 6122 6515 6526 6548
VKG	6314 6342 6351 6389 6438 6468

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(4) Configuration by MSN

MSN	CONFIGURATION
5603 5872 6038 6056 6114 6122 6314 6342 6351 6389 6438 6468 6515 6526 6548	001
5969 6053 6376 6459 6590 6615	002

(5) Configuration definition

**CONF 001
Config. 001 is valid for all aircraft given in the effectivity of this Service Bulletin which have Galley G1 PN 601852-004601 and G5 PN 601858-005101.

**CONF 002
Config. 002 is valid for all aircraft given in the effectivity of this Service Bulletin which have Galley G1 PN 601852-005401 and G5 PN 601858-005801.

(6) Material Effectivity

**CONF 001

MATERIAL	QTY PER A/C	SEE NOTES
Reidentified part set REIDD01	1	

**CONF 002

MATERIAL	QTY PER A/C	SEE NOTES
Reidentified part set REIDD02	1	

**CONF ALL

B. CONCURRENT REQUIREMENTS

None

C. REASON

(1) History

Following some in service feedback concerning galley G1 and G5, improvements have been required.

The Trolley Slide Extractor cannot move back properly due to bended Slide Extractor housing.

The trolley Bumpers are not robust enough which leads to damage.

It is difficult to remove the Oven due to additional necessary removal of the Divider Wall below the Oven.

The box stopper plates are bending as they are not robust enough.

The T-dividers for the Trolleys can break because they are not robust enough.

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(2) Objective/Action

This Service bulletin is issued in order to inform the operators about the issue of:

- DRIESSEN AEROSPACE Service Bulletin No. 601852-25-004601-001
- DRIESSEN AEROSPACE Service Bulletin No. 601852-25-005401-001
- DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005101-002
- DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005801-002

which details the improvements for Galley G1 and G5.

(3) Advantages

This service Bulletin provides technical solutions to improve the operation of Galleys G1 and G5 which will reduce the risk of damage to these Galleys.

(4) Operational/Maintenance Consequences

None

D. DESCRIPTION

To accomplish this Service Bulletin it is necessary to :

****CONF 001**

Task 251BCB-831-848-001: Modification

(1) Modify the Galley G1 and Galley G5

****CONF 002**

Task 251BCB-831-848-001: Modification

(1) Modify the Galley G1 and Galley G5

****CONF ALL**

E. COMPLIANCE

(1) Classification

RECOMMENDED: Service Bulletin recommended to be accomplished to prevent significant operational disruptions.

(2) Accomplishment Timescale

Accomplishment of this Service Bulletin is recommended at the earliest opportunity where manpower and facilities are available.

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F. APPROVAL

The technical content of this document is approved under the authority of Design Organization Approval No. EASA.21J.031.

If an aircraft listed in the effectivity has a modification or repair embodied that is not of AIRBUS origin, and which affects the content of this Service Bulletin, the operator is responsible for obtaining approval by its airworthiness authority for any adaptation necessary before incorporation of the Service Bulletin.

G. MANPOWER

The manpower estimates given in this Service Bulletin are based on the direct labor cost to do the work. These estimates assume that the work will be done by experienced personnel, and may need to be revised upwards to suit operator's circumstances. The estimates do not include the time to prepare, plan or inspect the work. Manufacture and procurement of parts and tools, drying times for paints, sealants, etc., and general administration work are also not included.

****CONF 001**

Task 251BCB-831-848-001: Modification	
Get Access	0.50
Close-Up	0.50
TOTAL MANHOURS	1.00
ELAPSED TIME (HOURS)	1.00
Additional manhours related to Vendor SB; refer to:	
Modify the Galley G1 and Galley G5	DRIESSEN AEROSPACE Service Bulletin No. 601852-25-004601-001 DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005101-002

****CONF 002**

Task 251BCB-831-848-001: Modification	
Get Access	0.50
Close-Up	0.50
TOTAL MANHOURS	1.00
ELAPSED TIME (HOURS)	1.00
Additional manhours related to Vendor SB; refer to:	
Modify the Galley G1 and Galley G5	DRIESSEN AEROSPACE Service Bulletin No. 601852-25-005401-001 DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005801-002

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**CONF ALL

H. WEIGHT AND BALANCE

Not Changed

I. ELECTRICAL LOAD DATA

Not Changed

J. REFERENCES

**CONF 001

Aircraft Maintenance Manual (AMM)	06-20-00 06-31-53 12-34-24 25-31-42 25-33-45
ATA Common Support Data Dictionary (CSDD), Chapter 2	
Elec. Std. Practices Manual (ESPM)	20-55-00
Vendor Service Bulletin (VSB)	DRIESSEN AEROSPACE Service Bulletin No. 601852-25-004601-001 DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005101-002

**CONF 002

Aircraft Maintenance Manual (AMM)	06-20-00 06-31-53 12-34-24 25-31-42 25-33-45
ATA Common Support Data Dictionary (CSDD), Chapter 2	
Elec. Std. Practices Manual (ESPM)	20-55-00
Vendor Service Bulletin (VSB)	DRIESSEN AEROSPACE Service Bulletin No. 601852-25-005401-001 DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005801-002

**CONF ALL

K. PUBLICATION AFFECTED

Aircraft Maintenance Manual (AMM)	25-35-19
Aircraft Schematic Manual (ASM)	25-3X-00
Illustrated Parts Catalog (IPC)	25-31-00 25-33-04

L. INTERCHANGEABILITY/MIXABILITY

The interchangeability/mixability possibilities are for new or modified parts introduced by the accomplishment of this Service Bulletin.

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****CONF 001**

DESCRIPTION	OLD PART N°	NEW PART N°	INT	MIXABILITY	SEE NOTES
Galley G1	601852-004601	601852-006201	01	Not Applicable	
Galley G5	601858-005101	601858-006501	01	Not Applicable	

NOTE: For definitions of interchangeability codes in column INT., refer to ATA Common Support Data Dictionary (CSDD), Chapter 2.

****CONF 002**

DESCRIPTION	OLD PART N°	NEW PART N°	INT	MIXABILITY	SEE NOTES
Galley G1	601852-005401	601852-006101	01	Not Applicable	
Galley G5	601858-005801	601858-006401	01	Not Applicable	

NOTE: For definitions of interchangeability codes in column INT., refer to ATA Common Support Data Dictionary (CSDD), Chapter 2.

****CONF ALL**

M. SPARES

None

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2. MATERIAL INFORMATION

****CONF ALL**

A. MATERIAL - PRICE AND AVAILABILITY

(1) Procurement Addresses

Config. 001

Modification of equipment should be negotiated directly with DRIESSEN AEROSPACE as per instructions given in Service Bulletin No. 601852-25-004601-001 and Service Bulletin No. 601858-25-005101-002.

Config. 002

Modification of equipment should be negotiated directly with DRIESSEN AEROSPACE as per instructions given in Service Bulletin No. 601852-25-005401-001 and Service Bulletin No. 601858-25-005801-002.

(2) Price and Availability

Config. 001

No AIRBUS kit will be provided.

Refer to the DRIESSEN AEROSPACE Service Bulletin No. 601852-25-004601-001 and Service Bulletin No. 601858-25-005101-002 for the equipment modification sales terms.

Config.002

No AIRBUS kit will be provided.

Refer to the DRIESSEN AEROSPACE Service Bulletin No. 601852-25-005401-001 and Service Bulletin No. 601858-25-005801-002 for the equipment modification sales terms.

B. INDUSTRY SUPPORT INFORMATION

Config.001

Refer to the DRIESSEN AEROSPACE Service Bulletin No. 601852-25-004601-001 and Service Bulletin No. 601858-25-0051001-002 for the industry support terms of the Vendor Service Bulletin parts and labor.

Config.002

Refer to the DRIESSEN AEROSPACE Service Bulletin No. 601852-25-005401-001 and Service Bulletin No. 601858-25-005801-002 for the industry support terms of the Vendor Service Bulletin parts and labor.

C. LIST OF COMPONENTS

No Kit

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D. LIST OF MATERIALS - OPERATOR SUPPLIED

None

E. PARTS TO BE RE-IDENTIFIED BY OPERATOR

Reidentified part set REIDD01

ITEM	NEW PART N°	KEYWORD	ITEM	OLD PART N°	SEE NOTES
	601852-006201	GALLEY		601852-004601	
	601858-006501	GALLEY		601858-005101	

Reidentified part set REIDD02

ITEM	NEW PART N°	KEYWORD	ITEM	OLD PART N°	SEE NOTES
	601852-006101	GALLEY		601852-005401	
	601858-006401	GALLEY		601858-005801	

F. TOOLING

None

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3. ACCOMPLISHMENT INSTRUCTIONS

Task 251BCB-831-848-001 - Modification

WARNING: MAKE SURE THAT YOU OBEY ALL THE WARNINGS AND ALL THE CAUTIONS INCLUDED IN THE REFERENCED PROCEDURES.

CAUTION: ALWAYS OBEY THE PRECAUTIONS THAT FOLLOW TO KEEP ELECTRICAL WIRING IN A SATISFACTORY CONDITION (ELECTRICALLY AND MECHANICALLY SERVICEABLE). WHEN YOU DO MAINTENANCE WORK, REPAIRS OR MODIFICATIONS, ALWAYS KEEP ELECTRICAL WIRING, COMPONENTS AND THE WORK AREA AS CLEAN AS POSSIBLE. TO DO THIS:

- PUT PROTECTION, SUCH AS PLASTIC SHEETING, CLOTHS, ETC. AS NECESSARY ON WIRING AND COMPONENTS.
- REGULARLY REMOVE ALL SHAVINGS, UNWANTED MATERIAL AND OTHER CONTAMINATION.

THESE PRECAUTIONS WILL DECREASE THE RISK OF CONTAMINATION AND DAMAGE TO THE ELECTRICAL WIRING INSTALLATION.

IF THERE IS CONTAMINATION, REFER TO ESPM 20-55-00.

NOTE: The accomplishment instructions of this Service Bulletin include procedures given in other documents or in other sections of the Service Bulletin. When the words 'refer to' are used and the operator has a procedure accepted by the local authority he belongs to, the accepted alternative procedure can be used. When the words 'in accordance with' are used then the given procedure must be followed.

NOTE: The access and close-up instructions, not comprising return to service tests, in this Service Bulletin do not constitute or affect the technical intent of the Service Bulletin. Operators can therefore, as deemed necessary, omit or add access and/or close-up steps to add flexibility to their maintenance operations as long as the technical intent of the Service Bulletin is met within the set parameters.

NOTE: Manual titles given in the accomplishment instructions are referred to by acronyms. Refer to paragraph 1.J., References, for the definition of acronyms.

Task Associated Data

****CONF 001**

Zone	
220 260	
Modified FIN	
6475MM 6483MM	
Manpower	
TOTAL MANHOURS	1.00
ELAPSED TIME (HOURS)	1.00

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Additional manhours related to Vendor SB; refer to:
DRIESSEN AEROSPACE Service Bulletin No. 601852-25-004601-001 DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005101-002

**CONF 002

Zone	
220 260	
Modified FIN	
6475MM 6483MM	
Manpower	
TOTAL MANHOURS	1.00
ELAPSED TIME (HOURS)	1.00
Additional manhours related to Vendor SB; refer to:	
DRIESSEN AEROSPACE Service Bulletin No. 601852-25-005401-001 DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005801-002	

**CONF ALL

A. GENERAL

**CONF 001

(1) Subtask 251BCB-910-201-001 - Standard Practices

Manpower Resources	
Skills	AIRFRAME

References	
Aircraft Maintenance Manual (AMM)	06-20-00, Page Block 001 06-31-53, Page Block 001

(a) For the identification of zones, refer to AMM 06-20-00, Page Block 001.

(b) For the Frame (FR) identification, refer to AMM 06-31-53, Page Block 001.

(2) Subtask 251BCB-839-201-001 - Administrative

Manpower Resources	
Skills	NON SPECIFIC

Write in the applicable aircraft records that you have done all the work given in this Service Bulletin.

**CONF 002

(1) Subtask 251BCB-910-201-001 - Standard Practices

Manpower Resources	
Skills	AIRFRAME

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References	
Aircraft Maintenance Manual (AMM)	06-20-00, Page Block 001 06-31-53, Page Block 001

(a) For the identification of zones, refer to AMM 06-20-00, Page Block 001.

(b) For the Frame (FR) identification, refer to AMM 06-31-53, Page Block 001.

(2) Subtask 251BCB-839-201-001 - Administrative

Manpower Resources	
Skills	NON SPECIFIC

Write in the applicable aircraft records that you have done all the work given in this Service Bulletin.

****CONF ALL**

B. PREPARATION

****CONF 001**

(1) Subtask 251BCB-941-201-001 - Job Set-up

Manpower Resources	
Skills	NON SPECIFIC

References	
Aircraft Maintenance Manual (AMM)	Task 12-34-24-869-002 Task 25-31-42-000-001 Task 25-33-45-000-001

NOTE: The items given in this note shall be considered as the basic Aircraft configuration before you start a maintenance task:

- Aircraft on the ground resting on landing gear (the ground safety locks and the wheel chocks are in position on the landing gear)
- Engine shut down, thrust reversers closed and locked
- Aircraft in clean configuration
- Parking brake applied
- Aircraft electrical network de-energized
- Hydraulic systems depressurized
- Access to the cockpit and cabin is available
- All circuit breakers are in closed position
- All controls in NORM, AUTO or OFF position.

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(a) Make sure that the aircraft is electrically grounded, refer to AMM Task 12-34-24-869-002.

(b) Do the Job Set-up as specified in the removal of the Forward Galley Unit, refer to AMM Task 25-31-42-000-001 and AMM Task 25-33-45-000-001.

**CONF 002

(1) Subtask 251BCB-941-201-001 - Job Set-up

Manpower Resources	
Skills	NON SPECIFIC

References	
Aircraft Maintenance Manual (AMM)	Task 12-34-24-869-002 Task 25-31-42-000-001 Task 25-33-45-000-001

NOTE: The items given in this note shall be considered as the basic Aircraft configuration before you start a maintenance task:

- Aircraft on the ground resting on landing gear (the ground safety locks and the wheel chocks are in position on the landing gear)
- Engine shut down, thrust reversers closed and locked
- Aircraft in clean configuration
- Parking brake applied
- Aircraft electrical network de-energized
- Hydraulic systems depressurized
- Access to the cockpit and cabin is available
- All circuit breakers are in closed position
- All controls in NORM, AUTO or OFF position.

(a) Make sure that the aircraft is electrically grounded, refer to AMM Task 12-34-24-869-002.

(b) Do the Job Set-up as specified in the removal of the Forward Galley Unit, refer to AMM Task 25-31-42-000-001 and AMM Task 25-33-45-000-001.

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**CONF ALL

C. PROCEDURE

**CONF 001

(1) Subtask 251BCB-831-201-001 - Modify the Galley G1 and Galley G5

Work Zones and Access Panels		
	Zone	Access/Work location
	220	
	260	

Material necessary to do the job

Reidentified part set REIDD01					
ITEM	NEW PART N°	KEYWORD	ITEM	OLD PART N°	SEE NOTES
	601852-006201	GALLEY		601852-004601	
	601858-006501	GALLEY		601858-005101	

References	
Vendor Service Bulletin (VSB)	DRIESSEN AEROSPACE 601852-25-004601-001 DRIESSEN AEROSPACE 601858-25-005101-002

(a) Modify the Galley G1 in accordance with DRIESSEN AEROSPACE Service Bulletin No. 601852-25-004601-001.

(b) Modify the Galley G5 in accordance with DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005101-002.

(c) After modification the Part Number (PN) of the galleys will change as given below:

FIN 6475MM
1 Galley G1 601852-004601

becomes:

FIN 6475MM
1 Galley G1 601852-006201

and

FIN 6483MM
1 Galley G5 601858-005101

becomes:

FIN 6483MM
1 Galley G5 601858-006501

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**CONF 002

(1) Subtask 251BCB-831-201-002 - Modify the Galley G1 and Galley G5

Work Zones and Access Panels		
	Zone	Access/Work location
	220	
	260	

Material necessary to do the job

Reidentified part set REIDD02					
ITEM	NEW PART N°	KEYWORD	ITEM	OLD PART N°	SEE NOTES
	601852-006101	GALLEY		601852-005401	
	601858-006401	GALLEY		601858-005801	

References	
Vendor Service Bulletin (VSB)	DRIESSEN AEROSPACE 601852-25-005401-001 DRIESSEN AEROSPACE 601858-25-005801-002

(a) Modify the Galley G1 in accordance with DRIESSEN AEROSPACE Service Bulletin No. 601852-25-005401-001.

(b) Modify the Galley G5 in accordance with DRIESSEN AEROSPACE Service Bulletin No. 601858-25-005801-002.

(c) After modification the Part Number (PN) of the galleys will change as given below:

FIN 6475MM
1 Galley G1 601852-005401

becomes:

FIN 6475MM
1 Galley G1 601852-006101

and

FIN 6483MM
1 Galley G5 601858-005801

becomes:

FIN 6483MM
1 Galley G5 601858-006401

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**CONF ALL

D. TEST

**CONF 001

None

**CONF 002

None

**CONF ALL

E. CLOSE-UP

**CONF 001

(1) Subtask 251BCB-942-201-001 - Close-Up

Manpower Resources	
Skills	NON SPECIFIC

References	
Aircraft Maintenance Manual (AMM)	Task 25-31-42-400-001 Task 25-33-45-400-001

(a) Do the Close-up as specified in the installation of the Aft Galley, refer to AMM Task 25-31-42-400-001 and AMM Task 25-33-45-400-001.

(b) Make sure that the work areas are clean and clear of tools and other items of equipment.

(c) Put the aircraft back to its initial configuration.

**CONF 002

(1) Subtask 251BCB-942-201-001 - Close-Up

Manpower Resources	
Skills	NON SPECIFIC

References	
Aircraft Maintenance Manual (AMM)	Task 25-31-42-400-001 Task 25-33-45-400-001

(a) Do the Close-up as specified in the installation of the Aft Galley, refer to AMM Task 25-31-42-400-001 and AMM Task 25-33-45-400-001.

(b) Make sure that the work areas are clean and clear of tools and other items of equipment.

(c) Put the aircraft back to its initial configuration.

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SERVICE BULLETIN
REPORTING SHEET

TITLE: EQUIPMENT/FURNISHINGS - BUFFET AND GALLEY - MODIFY GALLEY FOR VKG VERSIONS

MODIFICATION No.: 157976K18266

Please complete the appropriate item (A or B):
A - SB WILL BE embodied YES/NO (if NO please comment)
If YES, aircraft concerned (as per SB effectivity by default) and planned dates (month/year) of embodiment:

B - SB HAS BEEN embodied on aircraft:

Operator comments:

From Airline:
Name/Title:
Signature: Date:

If operational documentation is affected (see Paragraph 1.K of this SB): If information is needed prior to next normal revision or prior to SB embodiment, please indicate required service(s):
Either: Modification Operational Impact (MOI), if available YES/NO
Or : Intermediate revision YES/NO

Important Information: This SB will only be incorporated in your maintenance and operational documentation if this sheet is returned to Airbus and signed by a duly authorised representative. With the next feasible revision, this will result in

- Updating of maintenance documentation to show pre and post SB data.
- Updating of maintenance and operational documentation to show post SB data after embodiment.

If this SB requires previous or simultaneous accomplishment of other SBs, Airbus shall automatically include them in the manual revisions. Refer to SIL 00-037 for detailed information.

Please return this completed sheet to:

AIRBUS
CUSTOMER SERVICES DIRECTORATE
1 Rond Point Maurice Bellonte
31707 BLAGNAC CEDEX FRANCE

Attn: SDC32 Technical Data and Documentation Services
FAX: (+33) 5 61 93 28 06
e-mail: sb.reporting@airbus.com
or via your Resident Customer Support Office.

Alternatively, SB lists via letters or fax are also accepted.

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SERVICE BULLETIN
QUALITY PERCEPTION FORM

Use this form to tell us what is your perception of the quality of this Service Bulletin. The reported data that you provide us will be used to analyse areas of difficulties and to take corrective action to further improve the quality of our Service Bulletins.
We thank you for the time you have taken in completing this form.

(Please rate on a scale of 1 to 4, with 4 being the highest score)

- Quality rating of this SB	4	3	2	1
- Quality rating of the Accomplishment Instructions	4	3	2	1
- Quality rating of the Illustrations	4	3	2	1
- Is this SB easy to understand ?	Y / N			

If you have had difficulties in the accomplishment of this SB please quote below the area(s) and give a short description of the issue.

	Planning		Material		Instructions
X	Effectivity	X	Kit content	X	Preparation
X	Reason	X	List of Materials Operator Supplied	X	Mod/Inspection
X	Manpower	X	Industry support	X	Test
X	References	X	Re-identification	X	Close-Up
X	Publication	X	Tooling	X	Illustrations

Comments:

Operator: Date:

Name/Title:

Please return this form to:

AIRBUS
CUSTOMER SERVICES DIRECTORATE
1 Rond Point Maurice Bellonte
31707 BLAGNAC CEDEX FRANCE

Attn : SEM4 Service Bulletins Management
FAX : (33) 5 61 93 42 51

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